

WARRANTY INFORMATION

Warranty Registration

Before Free Runner, Inc. will be able to provide you with the following Warranties, you understand and agree that you must complete and submit the product registration card included with your Free Runner, Inc. product to Free Runner, Inc. via the instructions on the Product Registration Card within 30 days of the date you purchased your Free Runner, Inc. product.

Free Runner, Inc. 30-day full money back guarantee

If you are unhappy with your Free Runner, Inc. product, Free Runner, Inc. will refund you the price you paid for the Free Runner, Inc. product within 30 days of the date you purchased, for any reason, unless the Free Runner, Inc. product has been submerged in water, damaged by chewing or intentionally damaged. If you are unhappy with your Free Runner, Inc. Product within 30 days of purchase, you must notify Free Runner, Inc. as follows, within 30 days of purchase:

Free Runner, Inc. One Year Limited Warranty

The Free Runner, Inc. One Year Limited Warranty is a voluntary manufacturer's warranty. It provides rights separate to rights provided by consumer law, including but not limited to those relating to non-conforming goods. As such, the Free Runner, Inc. One Year Limited Warranty benefits are in addition to, and not instead of, rights provided by consumer law and it does not exclude, limit or suspend a buyer's rights arising from consumer law. Consumers have the right to choose whether to claim service under the Free Runner, Inc. One Year Limited Warranty or under their consumer law rights. Important: The Free Runner, Inc. One Year Limited Warranty terms and conditions shall not apply to consumer law claims. For further information about consumer law contact your local consumer organization.

Please note: All claims made under the Free Runner, Inc. One Year Limited Warranty will be governed by the terms set out in this warranty document.

Your Free Runner, Inc.-branded product ("Product") is warranted against defects in materials and workmanship for a period of One (1) Days from the date of original retail purchase ("Warranty Period") when used in accordance with Free Runner, Inc.'s user manuals. Under this warranty, you will be able to direct your claims to Free Runner, Inc. even in situations where you purchased the Free Runner, Inc. Product from a third party. If a defect arises during the Warranty Period, Free Runner, Inc., at its option will (1) repair the Product at no charge using new parts or parts that are equivalent to new in performance and reliability, (2) exchange the Product with a product with equivalent functionality formed from new and/or previously used parts that are equivalent to new in performance and

reliability or with your consent, a product that is at least functionally equivalent to the product it replaces, or (3) refund the original purchase price. This warranty excludes normal depletion of consumable parts such as batteries unless failure has occurred due to a defect in materials or workmanship and, damage resulting from abuse, accident, modifications, unauthorized repairs or other causes that are not defects in materials and workmanship.

LIMITATIONS ON ONE YEAR LIMITED WARRANTY

This Warranty does is void and does not apply if the Product has been submerged in water, has been damaged by chewing by any animal or if any parts have been intentionally damaged..

To obtain warranty service, contact Free Runner, Inc. using the information described. Proof of purchase may be required to verify eligibility. For product originally purchased in the U.S.A, Free Runner, Inc. submit request for warranty service via:

Free Runner, Inc. will provide warranty service through one or more of the following options:

(i) Mail-in service. If Free Runner, Inc. determines that your Product is eligible for mail-in service, Free Runner, Inc. will send you prepaid waybills and applicable packaging material, so that you may ship your Product to an Free Runner, Inc. Repair Service (“ARS”) or AASP location. Free Runner, Inc. will pay for shipping to and from your location if instructions regarding the method of packaging and shipping the Product are followed.

(ii) Do-it-yourself (DIY) parts service. DIY parts service allows you to service your own Product. If DIY parts service is available in the circumstances, the following process will apply.

(a) Service where Free Runner, Inc. requires return of the replaced Product or part. Free Runner, Inc. may require a credit card authorization as security for the retail price of the replacement Product or part and applicable shipping costs. If you are unable to provide credit card authorization, DIY parts service may not be available to you and Free Runner, Inc. will offer alternative arrangements for service. Free Runner, Inc. will ship a replacement Product or part to you with installation instructions, if applicable, and any requirements for the return of the replaced Product or part. If you follow the instructions, Free Runner, Inc. will cancel the credit card authorization, so you will not be charged for the Product or part and shipping to and from your location. If you fail to return the replaced Product or part as instructed or return a replaced Product or part that is ineligible for service, Free Runner, Inc. will charge your credit card for the authorized amount.

(b) Service where Free Runner, Inc. does not require return of the replaced Product or part. Free Runner, Inc. will ship you free of charge a replacement Product or part accompanied by instructions on installation, if applicable, and any requirements for the disposal of the replaced Product or part.

(c) Free Runner, Inc. is not responsible for any labor costs you incur relating to DIY parts service. Should you require further assistance, contact Free Runner, Inc. at the telephone number listed below.

Service options, parts availability and response times may vary according to country. If you require service in a country where Free Runner, Inc. does not maintain an Free Runner, Inc. Retail Store or Free Runner, Inc. Authorized Service Provider (“AASP”) service options may be limited. If a given service option is not available for the Free Runner, Inc. Product in such country, Free Runner, Inc. or its agents shall notify you about any additional shipping and handling charges which may apply before rendering service. Where international service is available, Free Runner, Inc. may repair or replace Products and parts with comparable Product and parts that comply with local standards.

If any term is held to be illegal or unenforceable, it shall be severed from this warranty and the legality or enforceability of the remaining terms shall not be affected.

This warranty is governed by and construed under the laws of North Carolina. Any dispute arising out of the foregoing warranty agreements shall be subject to the exclusive venue and jurisdiction of the Superior or District Court of Greensboro, Guilford County, North Carolina.